



## Plant-Collections Terms and Conditions of Sale

### Prices:

All prices that are listed in Euros and are exclusive of vat, and are quoted FOB from Portugal (Porto). Plant-Collections reserves the right to amend prices when deemed necessary, and without prior notice.

### Transport and Insurance:

Plant-Collections will arrange transportation if required. All associated costs and insurance are the responsibility of the customer. Plant-Collections will not take responsibility for damage which occurred in transport.

### Lead Times:

Lead times are quoted with the order confirmation, and will be dependent on requested specification and the overall size of the order, and are subject to variations. A delay to the quoted date does not constitute a reason for liability or a right to compensation or cancellation of the order.

### Packaging:

All items will be protected and packed in suitable materials for transportation.

### Claims:

Plant-Collections check all items fully prior to shipment as a quality control measure. Any damages must be noted by the customer within 48 hours of receipt of goods. Plant-Collections will not accept any claims made after this period.

### Payment:

Plant-Collections require a deposit payment as indicated at the time of placing to confirm the order. Balance payment due prior to shipment.

### Returns:

Plant-Collections do not accept the return of goods, unless there are exceptional circumstances and are agreed directly with Plant-Collections. Any agreed return must be suitably packaged and arrive within 4 weeks of the agreement.